

	Session	Topics Covered	Speaker
12:30 – 13:00	Registration of Participants		
13:00 – 13:10	Welcome and Opening Address	Dr A Suddhoo, Executive Director Mauritius Research Council Prof S Jugessur, Chairman Mauritius Research Council	
13:10 – 13:45	MCCI: A Presentation of our services, with a focus on Support to Innovation and Enforcement of IPR	<ul style="list-style-type: none"> • MCCI Mission and Services • Innovation and Entrepreneurship Support • Resolution of IPR Disputes through Alternative Dispute Resolution • Resolving IP Disputes through Arbitration and Mediation • Future Projects: Strengthening of support to innovative enterprises 	Mr B. Pillay
13:45 – 14:15	An overview of the Financial Services sector in Mauritius	<ul style="list-style-type: none"> • Regulation of Mauritius Financial Services Sector • Non-bank financial regulation prior to 2001 • About Financial Services Commission <ul style="list-style-type: none"> ○ Legal and Regulatory Framework ○ Statutory objectives of FSC ○ Role of FSC ○ FSC – An internationally recognised supervisor ○ Organisation Chart • Sector-wise overview • Opportunities and Challenges for Mauritius IFC 	Mrs C. Louis-Planche
14:15 – 14:30	Refreshments		
14:30 – 15:00	Promoting exports of 'Innovation'	<ul style="list-style-type: none"> • Services offered by Enterprise Mauritius • Product Development and Innovation in Manufacturing Sector • Facilitation and Hand Holding of Enterprises • Innovation in Export Promotion 	Mr K. Bhogun
15:00 – 15:30	Support and Compliance Services to SMEs	<ul style="list-style-type: none"> • Introduction to AV Planners Ltd – Director and Managers • Our Strategy – HR Solutions provider – How SMEs shall benefit from our services – Training and Development – Optimisation • Our Business – HR Process Solutions – Payroll Service – Compliance to Regulations – HR 	Mrs V. Bhurrut

		<p>Management (personnel files, paid leaves, job description) – Setting up of HR procedures – Assistance with Labour Inspection - Evaluation and follow-up of employees – Inspection – Evaluation and follow-up of employees – Application for Work/Occupation/Residence Permits</p> <ul style="list-style-type: none"> • Business Process Outsourcing Solutions – Structured Recruitment Process – candidates sourcing, screening and assessment – Recruitment Administration – Part-Time hiring • Setting up of HR procedures and Operations Procedures – Converting those procedures into training modules • Training and Development – Training Needs Analysis – career transition – leadership development – Career Development – training on procedures – Evaluation – Dealing with related paperwork • Computerization consultancy • Organization and planning of events – seminars & conferences – End of Year Parties 	
15:30 – 16:00	Success story of a new emerging company – “Secret Grand Mère”	<ul style="list-style-type: none"> • How our company started • Our weakness and how we overcame it • Our perseverance • Importance of rebranding • Customers’ expectations 	Mrs A. Pooran
16:00 – 16:15	Questions & Answers		
16:15	Vote of Thanks		